

Repeat Infringement Policy

C Spire complies with the Online Copyright Infringement Liability Limitation Act of 1998 ("Act"). As required by the Act, we have adopted a policy to address broadband accounts involved in repeated copyright infringement. Our repeat infringer policy follows:

If we receive more than seven (7) copyright infringement notices within a 60-day period regarding a broadband account, we will suspend that broadband account's service for 60 days;

If we receive another copyright infringement notice regarding that same broadband account within 60 days of service suspension, we will terminate that broadband account's service for 3 months; and, if we receive another copyright infringement notice regarding that same broadband account, we will permanently terminate service to that broadband account.

C Spire accommodates and does not interfere with standard technical measures to identify and protect copyrighted works, subject to the limitations of the Act.